



Quality Policy

Purpose

This policy statement covers the Quality Management arrangements of Integrated Engineering & Technology LLC (IET) which applies to its business.

Commitment

IET is committed to a relentless focus on excellence for all products, services and projects:

- We maintain a strong culture of quality and business excellence based on transparency, trust and respect.
- We use our expertise to continually improve the quality of our products and services.
- Our processes ensure that we meet client needs whilst maintaining compliance with legislation.

Responsibility

It is our responsibility to comply with all legal and other applicable requirements in our business.

The General Manager is responsible for this policy and for the effective implementation, operation and review of quality management requirements.

Process owners are responsible for monitoring and reviewing the implementation of quality management requirements in their operations.

Project Managers are responsible for the quality of our projects.

Our partners and supply chain must demonstrate that they meet the expectations of our quality policies and requirements.

All staff are responsible for application of the quality processes on projects and in their everyday work.

Approach

We work with our clients, partners and others to develop solutions that maintain and improve the quality of our products, services and projects and ultimately our businesses.

To do this we:

- Operate a quality management system which is conforms to ISO 9001.
- Have network of leaders to deliver excellence and apply innovation to each assignment.
- Assess uncertainty, both risk and opportunity, to identify proportionate treatment plans that enable us to deliver successful projects.
- Enable our colleagues to complete their work to the required level of quality and fulfil their potential.
- Monitor and review performance, client feedback and learning to meet the needs of our clients, our business and society.

A blue ink signature of Hamed Nasser Hamed Al Hinai, written in a cursive style.

Hamed Nasser Hamed Al Hinai
Director and Board Member
01-Nov-2024